**Highgate Medical Centre**

**Newsletter March 2017**

**Appointments**

* We offer extended opening hours on Monday, Wednesday and Friday mornings.
* Telephone consultations
* AskMyGP (Email consultations)
* Patient online access

Ask reception for further details

**Medication**

Before ordering your medication, please check your current stock. Only order items of medication that you really need. This prevents wastage

**Missed appointments**

In February 2017, patients failed to attend 82 GP or Nurse appointments.

This equates to a total of 13 hours wasted.

Help us to help you…..cancel your appointment if you cannot attend or no longer need it!

**Online patient services**

A quick and easy way for you to…

* Book appointments online
* Cancel appointments online
* Order prescriptions online
* AskMyGP – email consultations for advice and queries

Please ask at reception for details

**New apprentice**

We are delighted to introduce Zoe Armstrong, who has joined our Patient Services Team. Zoe will be undergoing training here at the practice